



In this issue



Dear Subscriber

Welcome to the September issue of Hetzner's newsletter.

It's our aim to keep you updated with the latest services and technology that is regularly put into place, ensuring that your web hosting experience is always enjoyable.

Windows operating system now available with Hetzner's TruServ™ packages

We're pleased to announce that we are now able to offer a Windows operating system in the form of two Windows Server 2003 licence editions.

[Read more](#)

Authorise additional contacts to act on your behalf

Take a few minutes to enter the details of your technical and billing contacts within **konsoleH** before 30 September 2007.

[Read more](#)

Customer Spotlight: Reliable online presence adds to a successful Loerie Awards

Hetzner plays host to the Loerie Awards website – undoubtedly the most prestigious communication awards ceremony on the African continent.

[Read more](#)

Hetzner Online receives two prestigious awards

Hetzner Online AG in Germany has been recognised as the best hosting provider for individual users. They have received an award from the Bavarian Minister of Economic Affairs for their excellent business growth.

[Read more](#)

Save this month with Hetzner's specials

We're offering incredible savings on our **South African** Managed Dedicated servers in September. You can save R2 850 (free setup) if you sign up this month. We are also offering free setup on our Standard web hosting plan.

[Read more](#)

Previous newsletters are [available on our website](#)

www.hetzner.co.za

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Contact us on 0861 086 108

If we have inadvertently reached the wrong person we apologise for the inconvenience and ask you to please advise us by sending an email to info@hetzner.co.za. Thank you for taking the time to read our newsletter. We hope you found this issue interesting and useful. Please email any comments or suggestions to feedback@hetzner.co.za. We wish you continued success!

Read our [email disclaimer and company information](#).

SUBSCRIBE: Send a blank email to subscribe-digital-hetzner@digital.openemail.net

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Windows operating system now available with Hetzner's TruServ™ packages

Following the recent launch of our product range, we're pleased to announce that we are now able to offer a Windows operating system in the form of two Windows Server 2003 licence editions.

The two Windows licence editions that are offered with the TruServ™ packages include:

- Web Edition (an additional R150 per month)
- Standard Edition Anonymous (an additional R270 per month)

For further information on Windows license usage rights, please visit our [Support Centre](#).

We have also upgraded our TruServ™ Plus hardware to the **Intel Core 2 Quad Processor**, offering greater performance with four processing cores.

TruServ™ Dedicated hosting gives you total control of your dedicated server while Hetzner manages the network, facility and server hardware. Our TruServ™ Plus offers an impressive list of specifications at only R1 395 per month with the benefit of Hetzner's reliable hardware platform and month-to-month contracts.

Hetzner's TruServ™ Plus Dedicated Hosting package includes the following specs as standard:

- 2.4 GHz Intel Core 2 Quad Processor
- 2x 160 GB SATA HDD (Hardware RAID 1)
- 2 GB RAM
- 10 GB Data Transfer
- R0.09/MB over the 10 GB
- Dedicated IP addresses (the /29 network comes standard, with 3 available IP addresses)
- Free Firewall
- Remote Reboot (optional extra)
- 24/7 Emergency response

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Authorise additional contacts to act on your behalf

It is vitally important that we have the correct contact information in our database so that we can communicate effectively with our customers.

We would like to encourage you to take a few minutes to update your contact details as well as authorise certain individuals to interact with and instruct the Hetzner Contact Centre on your behalf. This is especially important if you are planning a holiday and will not be contactable. In such cases, it is important that you update your contact details to refer to your 'stand-in' as the authorised contact.

Simply access your **konsoleH** control panel at Client Level, click on the 'Account Administration' menu and enter the contact details of the individual to whom you entrust one of the pre-defined levels of interaction with the Hetzner Contact Centre under the 'Manage Contacts' tab.

Visit Hetzner's [Support Centre](#) at http://supportcentre.hetzner.co.za/index.php?action=sub_faqs&id=21 for steps on how to manage your contacts within **konsoleH**.

Note: From **30 September 2007** our Contact Centre agents will only act on requests from verified customer contacts, [as listed within your konsoleH control panel](#).

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Customer Spotlight: Reliable online presence adds to a successful Loerie Awards

About The Loerie Awards

The Loerie Awards is South Africa's prestigious communication awards held every year to recognise and reward creative excellence in all areas of brand communication, including TV, print, radio, design, architecture and interior design, experiential marketing, digital media and live events.

Hosting with Hetzner

Following an organisational restructuring in 2005, The Loerie Awards approached Hetzner to host their website. www.thelorieawards.co.za plays a critical part of entry submissions which is all done online as well as the announcement of the finalists and winners following the Awards Ceremony.

Andrew Human, Managing Director of The Loerie Awards says, "We were looking for a professional service that would be extremely reliable as our entire business now relies on the Internet. We receive over 3,000 entries annually, which are all captured online. Our judging processes are also dependent on the online availability of the Server hosted with Hetzner."

"Hetzner's service has always been fantastic – we've never had problems with downtime or bandwidth, even during our busiest periods such as the last day of entries, when everyone logs on at once", comments Human.

The Loeries website is hosted on its own Managed Dedicated server in one of Hetzner's data centres. The server has the capacity for significant traffic volumes, ensuring no disruption to operations when catering for a large number of visitors. This year, The Loeries' server experienced large traffic spikes following a record-breaking number of entries submitted via the website. During this period, the Server performed optimally, with no unscheduled downtime.

"The best thing about Hetzner's service is that I hardly notice it – and that's really great when it comes to Internet hosting."

Andrew Human
The Loerie Awards MD
www.thelorieawards.co.za

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Hetzner Online receives two prestigious awards

With our affiliation to Hetzner Online AG in Germany, customers can experience the advantages of international hosting, including extremely low bandwidth costs and increased monthly traffic. Clients can capitalise on these advantages while still remaining a Hetzner client, benefiting from our local support and technical expertise.

Hetzner Online recently received two awards in recognition of their continued efforts in providing customers with a quality service:

1. **Bavaria's Best 50 award**
This award is presented to companies that have demonstrated consistently strong growth in their industry sector. Hetzner Online presented independent auditors, Ernst & Young with records indicating excellent business performance as well as strong annual sales growth since 2002, with a growing staff compliment that now sits at 65 employees.
2. **Eco Awards for Best Hosting Provider for private customers**
This award honours companies with outstanding Internet business products or services. With over 200 companies entering the 2007 Awards, Hetzner Online was awarded for overall Best Hosting Provider for private customers. They also received a certificate for being nominated in the category 'Best Local Internet Service Provider'.

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Save this month with Hetzner's specials

Savings with Hetzner's Managed Dedicated Servers in South Africa

When the time comes to expand your business, you need more than just a server – you need a solution. From R1 195 per month, Hetzner's Managed Dedicated Servers provide the ideal solution for those who'd like to leave their server worries in the hands of Hetzner's reliable and competent engineers. Hetzner will handle the monitoring, management and maintenance of your online presence so you can stay focused on your business.

Our South African Managed Dedicated Server offering includes:

- 5 GB – 20 GB monthly traffic
- R0.09/MB additional traffic
- Dedicated IP address
- 99.9% network uptime
- Server monitored 24/7/365
- Dedicated and experienced 24/7 emergency response
- Access to award-winning control panel
- Month-to-month contracts

Sign up for our SA Managed Dedicated Servers in September, and save R2 850 on the setup fee.

Standard Web hosting plan

Do you use your website as a business tool? Hetzner's Standard Web hosting plan is a great intermediate solution that helps you to take your web presence further. With PHP and MySQL database functionality, increased disk space and bandwidth, you have everything you need to create a dynamic website.

At only R149 per month you receive the following benefits:

- 200 MB disk space
- Monthly traffic: 2 500 MB (South Africa) / 40 GB (Germany)
- 35 POP3 mailboxes – virus & spam protected
- 2 MySQL / PostgreSQL databases
- Access to **konsoleH**, Hetzner's award-winning control panel
- 30-day risk free guarantee

In September we're offering free setup on our Standard Web hosting plan – a saving of R199.